



SCOPE

REVIEW

RECOGNISING QUALITY YOUTH
DEVELOPMENT PRACTICE IN
AOTEAROA NEW ZEALAND

SCOPE AOTEAROA CHARITABLE TRUST
CC55395

AN INDICATOR OF QUALITY



Scope is a review tool that sets out the criteria for quality youth development practice in Aotearoa New Zealand.

It's a quality assurance review that provides a benchmark of the effectiveness of youth development, programme design, governance & management, community connections and safe practice in any youth focused organisation.

RAISING AWARENESS OF YOUTH DEVELOPMENT BEST PRACTICE

The primary purpose of Scope is to achieve better youth development outcomes for young people.

Scope standards indicate a level of quality, they have been developed by expert practitioners in New Zealand and reviewed internationally.

Based on literature and research around best practice in Youth Development, Scope is a very effective tool to measure and benchmark the quality of youth service provision and provide strengths-based feedback that assists organisation's in their development.

GAIN NEW INSIGHTS AND CELEBRATE YOUR SUCCESS

Scope reviews are rich in organisational insight and highlight areas to be celebrated.

Scope reviews are strengths-based and rich in insights from young people, youth workers and community stakeholders. They provide organisations with authentic feedback, an understanding of what is needed to succeed meet the challenges ahead and an opportunity to celebrate what is working well.

WHAT REVIEWED ORGANISATIONS ARE SAYING:

“

Exposing Marlborough Youth Trust to Scope has strengthened Marlborough Youth Trust governance and focus on what we wish to achieve to support all youth in Marlborough.

It has helped us see our blind spots and set plans to achieve training where needed.

It was a respected process for funders and our local council.

The focus for the Trust has been heightened for a business plan for delivery of programs and delivery of a Marlborough Youth Development Centre. We have been very Lucky to have been given this opportunity

“

Scope has highlighted how our service needs to improve it's service delivery particularly around bicultural practice. This has been helpful at a governance level- encouraging our board to expand networks, connect with kaumatua and ensure that our service is inclusive and reflective of our core values.

“

It helped us to recognise all the documents we needed to complete and set up better systems for making it easier. This included revising our Policies and Procedures document, integrating the new VCA documentation, creating staff and volunteer folders with new documentation including orientation, upgrading our incident reports, refreshing our RAMS forms and updating our policies for the new Health & Safety requirements. We employed a temporary staff member for 3 months to help us get on top of all of this!

It has also helped us go on a journey as a trust regarding our Youthwork Model of Practise, and begin our Bi-Cultural journey too.

“

We have picked up parent communication because of scope review.

We have heightened awareness of our biculturalism and working with Maori youth.

We are revamping our policies due to the scope report as our programming was strong but policy didn't back this.

We are trying to get more engagement and input from our young people in providing services they want.

The main impacts of having a Scope Review were validation of our programme design - being youth-led - and how our staff all align around the needs of young people.

DEMONSTRATED IMPACT

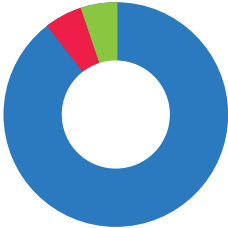
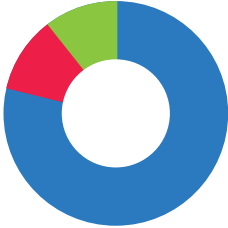



Improved services for young people, increased understanding of youth development, increased confidence in systems and processes and a belief that they will now achieve better outcomes for young people.



Scope has helped us go on a journey as a Trust regarding our Youthwork Model of Practice, and begin our Bi-Cultural journey too.

SUMMARY OF SURVEY RESULTS OF YOUTH ORGANISATIONS THAT HAVE HAD A SCOPE REVIEW

QUESTIONS	RESULT
Has Scope had a positive impact on the way you deliver your service?	<p>Absolutely - 90% Mostly - 5% Neither yes or no - 5%</p> 
Did Scope identify recommendations that have helped you to achieve better outcomes for young people through your service?	<p>Absolutely - 80% Mostly - 10% Neither yes or no - 10%</p> 
As a result of Scope do you feel more confident in the way you deliver positive youth development outcomes for the young people your organisation engages with?	<p>Absolutely - 70% Mostly - 20% Neither yes or no - 10%</p> 



AN OPPORTUNITY FOR CONTINUOUS IMPROVEMENT

Scope is not a pass or fail exercise, rather it provides a roadmap for continuous improvement against the Scope framework.

Led by experienced Youth Development practitioners, (Assessors) Scope reviews are intended to provide organisations with a feel for 'where they're at'.

Each review provides organisations with a series of recommendations and prioritised areas for quality improvement. Additionally, organisations are supported for a year after the review by a Scope Team Leader to support them to set about meeting the recommendations from the Scope report

A POSITIVE YOUTH DEVELOPMENT APPROACH

"...an approach that guides communities in the way they organise programmes, people and supports so that young people can develop to their full potential "(Pittman).

Scope is rooted in Positive Youth Development, an approach suggests that both informal and formal initiatives, activities and programmes intentionally weave connections that focus on three key outcomes by integrating three approaches:

Key Outcomes

- Developing the whole person
- Developing connected communities
- Building strong youth development organisations

Key Approaches

- Strength based
- Respectful relationships
- Building ownership and empowerment

THE STANDARDS



Easily understandable standards and criteria that create a road-map for positive youth development and quality service provision.

The key focus of Scope is to assisting organisations to engage in their own process of continuous improvement. Scope standards and reporting back is geared towards development rather than accreditation.

THE SCOPE REVIEW IS Development

Standards are assessed but the goal is to provide feedback that assists an organisation in it's development.

THE SCOPE REVIEW IS NOT Accreditation

Measuring actual organisational effectiveness with young people rather than less important indicators that are easier to measure.

SAFE PRACTICE	
1 Young people are safe.	2 Youth Development Workers/staff are safe.
YOUTH DEVELOPMENT	
3 The agency helps young people to build positive connections within the programme and into other areas of their lives.	4 The agency operates from a strengths based approach.
5 Youth Development Workers at the agency connect effectively with young people.	6 The agency encourages youth participation and self-empowerment.
PROGRAMME DESIGN	
7 The programme has clear kaupapa (objectives, purpose and values) and its activities are consistent with these.	8 Programme content and design is being shaped by feedback and research into local youth needs.
9 The programme is supportive of the other areas of a young person's life.	10 The programme sets fair and consistent boundaries for young people.
11	The programme is adequately resourced
GOVERNANCE AND MANAGEMENT	
12 The agency has a clear kaupapa (objectives, purpose and values) that is shared at all levels.	13 The governance group has an effective relationship with the management/manager.
14 Systems are in place for planning, accountability and management of finances appropriate to the size of the agency.	15 Systems are in place for the management and support of staff (whether paid or voluntary).
16	The agency has a set of policies and procedures appropriate to the scope of their operation.
COMMUNITY CONNECTIONS	
17 The agency maintains positive connections with stakeholders and the wider community.	18 An agency actively liaises with local iwi and local Māori resource people.
19	The agency works cooperatively with other local agencies and schools to support best outcomes for (individuals and groups of) young people who are in need.

A FOCUS ON WHAT MATTERS



Measuring actual organisational effectiveness with young people rather than less important indicators that are easier to measure.

Scope assessments measure an organisation's effectiveness with regard to youth development, programme design, governance & management, community connectedness and safe practice.

The assessment focusses on how an organisation is doing in both its practice and systems.

This comprehensive approach allows an organisation to focus on the key areas of improvement.



WHO WE ARE

Scope Aotearoa Charitable Trust partners with youth organisations/ services for a year to support them to improve positive youth development outcomes for the young people they work with.

The first stage of the partnership is carrying out a comprehensive review of the youth organisation/service. This is called the Scope Review. The review assesses 5 areas of the organisation/service and there are 19 best practice standards that the organisation is assessed across those 5 areas.

SCOPE AOTEAROA CHARITABLE TRUST IS GENEROUSLY SUPPORTED BY



CONTACT US

john@scopeaotearoa.org.nz

021 502 133

PO Box 3270

Christchurch 8140